

COURSE TITLE:

Problem Solving Techniques

Tune in to your personal problem solving style and align on a 4-step problem solving model so you can better identify gaps, harness opportunities, and create rock-solid gameplans for your team.

ADVANCED: Includes FourSight Problem Solving Preference Assessment.



DESCRIPTION

Have you ever been told that you're quick to jump to solutions? Or do you get caught up in brainstorming different paths and never move into action? Or perhaps you have a reputation for acting first and planning later (for better or worse). Research shows that each of us prefers certain aspects of the problem-solving process. Learn the ins and outs of that process and build your self-awareness so you understand your own strengths, check your biases, and know when and how to flex within a team of diverse thinkers.

CLASSIC OFFERING  90 MINUTES | VIRTUAL OR LIVE

ADVANCED OFFERING  2.5 HOURS | VIRTUAL OR LIVE

ADVANCED: Add the FourSight Thinking Preferences assessment, which will give each participant new, personalized insights into how they approach problem solving and strategies for collaborating with others who see the problem very differently.

OBJECTIVES



FLEX

Make better decisions by flexing the way you approach problem solving.



CONNECT

Connect with others in a collaborative process that taps multiple Thinking Preferences.



SOLVE

Solve even complex problems using a rigorous four-step process.



ADVANCED OBJECTIVES



UNDERSTAND

Understand your personal problem-handling instincts through the FourSight Thinking Preferences Assessment.



MAXIMIZE

Streamline your daily work and make a bigger impact by maximizing the strengths of your personal Thinking Preference.

THE FLOW

INTRODUCTION & CONTEXT

Our goal is to build awareness of personal problem solving preferences to enable individuals and teams to optimize their ways of working.

5 MIN

WARM UP:

Participants will engage in small team problem solving activities.

5 MIN

ADVANCED SESSION:

FIX IT FAST! An improv-based Problem Solving Challenge that encourages participants to lean into their strengths to solve problems lightning-quick.

30 MIN

ADVANCED SESSION:

FourSight Thinking Preferences Assessment Reveal and deeper small group discussions of individual and group preferences.

30 MIN

REVEAL THE 4-STEP PROBLEM SOLVING PROCESS

Clarify
Ideate
Develop
Implement

15 MIN

DISCUSSION

We explore the science behind how the brain perceives/solves problems.

10 MIN

BREAKOUT PROBLEM SOLVING

Participants explore how working with others with the same preference (for better or worse) to solve a real world problem at your organization, or custom scenario.

15 MIN

SMALL GROUP IDEATION

Participants discuss strategies for flexing and connecting to other preferences.

15 MIN

GROUP DISCUSSION

What new approaches to collaboration have been revealed through this session?

15 MIN

CLOSE & REFLECT

Participants receive additional resources + recommendations and identify at least one element of the workshop they can incorporate into their work.

10 MIN

EXPAND IT

- Foundation For Collaboration
- Ultimate Collaboration: Inclusive Collaboration 101
- The Improv Experience For Teams
- Leading Inclusive Collaboration
- Coach Approach: Having a Coaching Mindset